



### Cancellation and Refund Policy

Due to limited available space any refunds are subject to Mass Colleges Online conference committee approval.

Please complete the [contact us form](https://store-mceo-mass-edu.3dcartstores.com/crm.asp?action=contactus) (<https://store-mceo-mass-edu.3dcartstores.com/crm.asp?action=contactus>) on our website if you need to cancel and/or request a refund or contact:

Mass Colleges Online  
Victoria E. DelMastro  
15 Court Square, Suite 1100  
Boston, MA. 02108 USA  
Phone: (617) 542-2911

Cancellations made less than 5 days prior to the conference date will be subject to a cancellation fee of \$25.00 and cancellations received less than 24 hours before the conference are non-refundable.

Any approved refund requests will be processed within 7-10 business days.